



Mercedes-Benz
Trucks you can trust



WHY YOUR TRUCK NEEDS A MERCEDES-BENZ SERVICE CONTRACT

More peace of mind, knowing your truck is taken care of

Your truck drives your success – if it's moving, so is your business. We offer varying levels of cover, tailored specifically to your business' needs.

Economic and efficient

- Minimise vehicle downtime
- We do the admin (invoice control, processing of servicing) so you can focus on your core business
- Fair terms and transparent costs – helping with your budget management

Safety and compliance

- We work closely with industry regulators to ensure your truck is fully compliant and operating to the highest safety standards
- Roller-brake testing included as standard at each inspection for BestBasic and Complete Contracts

Long-term value

- Maintenance, service and repair from highly qualified specialists – nobody knows how to look after your vehicle like a Mercedes-Benz Truck Technician
- Mercedes-Benz standards ensure long-term reliability, performance and value is retained

Individual care

- Attractive bespoke benefits and conditions

Sustainability

- We use remanufactured parts wherever possible in all Service Contracts

For more information, ask your preferred Truck Dealer.



SERVICE CONTRACTS



MERCEDES-BENZ COMPLETE

The Complete Service Contract

For comprehensive cover for your vehicle, look no further than Mercedes-Benz Complete.

This full-service package covers workshop jobs (including wear parts), appointment scheduling, invoice verification and more. That means less downtime and less worrying about when an issue might arise. Whatever it is, we take care of it, so you can concentrate on what really matters.

Your vehicle is always ready for use on time, as promised. And with a proactive approach to maintenance, we work tirelessly to minimise disruption and keep you on the road for longer.

Also, you automatically benefit from real-time telediagnosis with MBUptime.



MERCEDES-BENZ BESTBASIC

The Maintenance Service Contract

The Mercedes-Benz BestBasic Service Contract covers essential maintenance work carried out to our exacting standards – with no limits on mileage or duration.



MERCEDES-BENZ EXTENDPLUS

The Extended Warranty Service Contract

The warranty extension for your vehicle provides extended cover for a wide range of parts and part groups for your vehicle, including the powertrain. It gives you protection and cost transparency on predictable, attractive terms.

Safety and compliance

- Engine
- Transmission
- Power take-off (PTO)
- Axles
- Prop shafts
- Factory-fitted retarder
- Exhaust after-treatment (BlueTEC diesel technology)
- Fuel system
- Release bearings
- Brake system
- Air conditioning system
- Entire electrical system
- Cooling systems and auxiliary heater
- Gearshift/gearshift linkage
- Safety systems
- Instruments/recording equipment

At a glance

- Cover for the powertrain
- Cover for a wide range of additional mechanical and electronic components
- Breakdown assistance
- Towing costs are covered in the case of mechanical breakdowns



MERCEDES-BENZ CERTIFIED SELECTPLUS

Cover for Certified Trucks

Certified SelectPlus is the Service Contract that goes hand in hand with the Certified Used Truck programme. It's been specifically put together to keep Certified trucks in peak condition and on the road where they belong.

With Certified SelectPlus, your vehicle is always ready for use as scheduled, meaning both downtime and expenditure are controlled. And by reducing administration and increasing peace of mind, you can focus on what's important to you.

Certified SelectPlus includes:

- Cover for the powertrain and a wide range of additional components
- Regular vehicle maintenance including parts, labour and lubricants
- Relevant checks and inspections including MOT
- Roadside attendance including towing



MERCEDES-BENZ UPTIME

Intelligent Telediagnosis

With Mercedes-Benz Uptime, you get all the benefits of a comprehensive service package and more. MBUptime provides intelligent, real-time monitoring of your truck, anticipating and diagnosing issues to keep it on the road – where it belongs.

By intelligently networking your vehicles and transport company with MBUptime service, we can deliver significantly greater predictability of workshop visits and vehicle uptime.

Fully automated telediagnosis continually monitors your electronic systems, responding promptly to critical situations, servicing or repair requirements.

This can minimise breakdowns and downtime and allow scheduled workshop visits to be efficiently combined. It's clever stuff and yet so simple to implement.

You can also add MBUptime to other Contracts, like BestBasic and ExtendPlus. The Mercedes-Benz Complete Service Contract already includes MBUptime, and you'll also benefit from the further safety net of roadside assistance and recovery.