# Mercedes-Benz WebParts



Quick and easy online ordering. Keeping businesses moving.



Vans. Born to run.

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# Keep your business moving with Mercedes-Benz WebParts.

- Order Mercedes-Benz GenuineParts around the clock
- Choose from the entire range of Mercedes-Benz GenuineParts, remanufactured parts and accessories
- Be confident you're ordering the right parts with our VIN function

- See real-time availability and delivery details for each part
- Keep track of your Mercedes-Benz GenuineParts orders and download the data to support paperwork and planning
- Save money with tailored and exclusive special offers

# The entire Mercedes-Benz GenuineParts catalogue at your fingertips.

With 24-hour ordering on over 650,000 Mercedes-Benz GenuineParts, you can get Mercedes-Benz vans back on the road and back to business in no time.

And because Mercedes-Benz WebParts is personalised to your agreed terms with your preferred Dealer partner, you'll get up-to-date and accurate information on availability and price – plus exclusive, tailored offers.

What you'll need to get started:



A computer connected to the internet

A Mercedes-Benz Dealer partner

## Logging in.

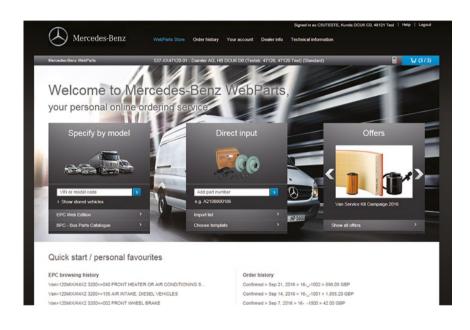
To get started, visit **webparts.mercedes-benz.com** and enter your unique login details:

	User ID: Web password:	
>	Don't have any login details yet? Contact your Mercedes-Benz Dealer partner.	

#### Welcome to your personalised homepage.

From here you'll easily be able to navigate your way around, finding the parts and information you need quickly.

- Search for parts by model, VIN or product code
- View current offers and check their status
- Tailor your homepage with favourites, for even easier regular orders



#### Search for parts by VIN.

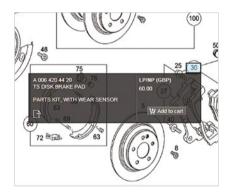
Enter your vehicle identification number (VIN) to make sure you're ordering the right part – reducing mistakes and saving time.



Simply search within the categories and subgroups, find the parts on the diagrams and check the price and availability.



Then add them to your shopping basket, to either buy them instantly or browse for any other parts you need.

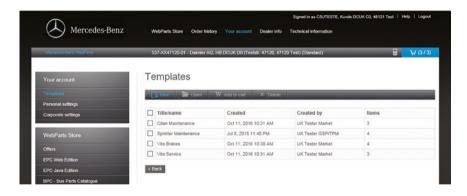


#### Enter a product code – or a few at once.

If you know exactly what you want, simply enter a part number and order it immediately If you need specific parts on a regular basis, creating 'order templates' will save you time.



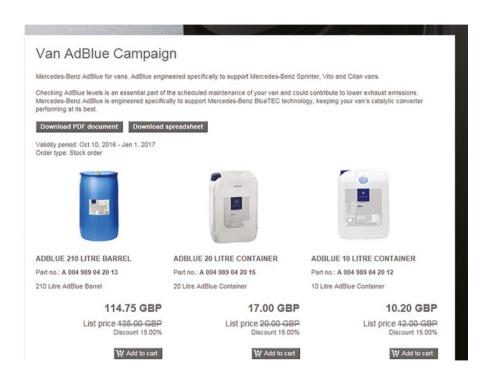




#### Special offers, tailored for you.

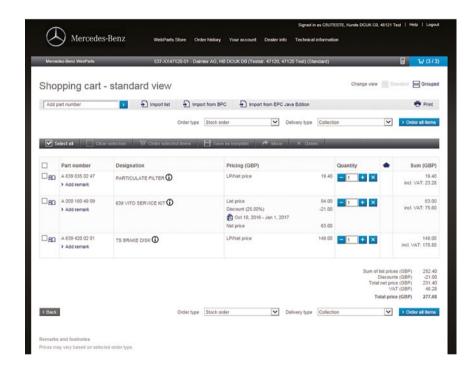
Because you're logged in to your own personal homepage, we'll tailor exclusive discounts and special offers to you and your business, that are appropriate to the Mercedes-Benz vans in your fleet.

These products are constantly being updated, so it's worth checking back regularly to see all the latest offers and find out how much you could save.



## Easy ordering 24/7.

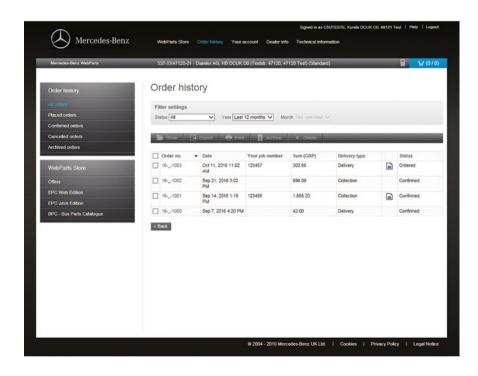
You've found your parts and they're in your shopping cart, now all you have to do is review the details, make any changes you need to and then place your order – specifying delivery details and including any extra instructions for your Mercedes-Benz Dealer partner.



#### Manage your orders.

The 'order history' function lets you to manage all your orders – both complete and in progress.

And to support your administrative team, everything can be exported to MS Excel or printed out, to help you keep track of your orders, plan your work and save you time.



### Getting in touch.

Our quick and easy online service is backed by a dedicated team at your Dealer partner's, to make sure you get the support you need.

If you have any questions you can:

- > email mbukwebparts@daimler.com or
- contact your Mercedez-Benz Dealer partner - they can also help you with login details



# Mercedes-Benz WebParts – keeps your business moving

Your personal online ordering service - quick, easy and convenient, 24 hours a day.

Visit mercedes-benz.com/webparts